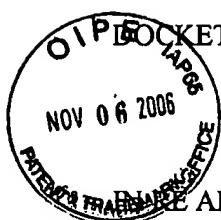


"RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2143"



DO NOT ENTER

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

PATENT & TRADEMARK OFFICE

TETSURO MOTOMIYAMA, ET AL.

: EXAMINER: ENGLAND, DAVID E

SERIAL NO: 09/975,938

:

FILED: OCTOBER 15, 2001

: GROUP ART UNIT: 2143

FOR: METHOD AND SYSTEM OF
REMOTE MONITORING AND SUPPORT
OF DEVICES, INCLUDING HANDLING
EMAIL MESSAGES HAVING MESSAGE
TYPES SPECIFIED WITHIN THE E-MAIL
MESSAGE

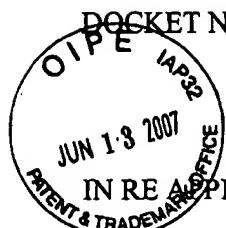
REQUEST FOR RECONSIDERATION UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated August 9, 2006, Applicants request
reconsideration of the above-identified application.

Remarks begin on page 2 of this paper.



DOCKET NO: 205850US2

DO NOT ENTER

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF

TETSURO MOTOMIYAMA, ET AL.

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AMENDMENT UNDER 37 C.F.R. § 1.111

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated April 23, 2007, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.